

# Inaccess

## QUALITY POLICY

Inaccess designs, develops and implements turnkey monitoring & control solutions for digital infrastructure management in the Renewable Enterprise and Telecom sector. The Company's strategic goal and commitment is to understand our current and future clients' needs, meet their requirements and strive to exceed their expectations.

To accomplish this, we are committed to:

- Developing high quality and innovative products and services that meet or exceed our customers' requirements with the aim to encompass and exceeding our customers' satisfaction
- Continuously improve our product development processes, methods and expertise.
- Developing and maintaining high level communication with our customers, suppliers, partners and other interested parties.
- Creating and maintaining a working environment where people become fully involved in achieving our objectives and targets.
- Build a culture of continuous improvement within our organization whilst adding value to processes and all other areas of business, as well as complying with all applicable statutory and regulatory requirements
- Focus on enhancing customers and other interested parties' satisfaction is maintained.

In order to achieve this the company

- Has developed, installed and implements a Quality Management System in accordance with the requirements of ELOT EN ISO 9001: 2015 and takes accountability for the effectiveness and the continuous improvement of the QMS
- Promote the use of a process approach and risk-based thinking
- Sets quality objectives and targets that are compatible with the context and strategic direction of the Company and provides all the resources needed for the effective QMS implementation; including training, support and encouragement.
- Communicate the importance of effective quality management implementation and encourage, engage and support all personnel's contribution to the effectiveness and continuous improvement of the QMS
- Routinely monitor, assess, evaluate and report performance in key activities and use the data collected to make informed and effective decisions on how to improve our processes.
- Review in an annual base the effectiveness of the Quality Management System of Indicators and Objectives and the Quality Policy itself, in order to achieve continuous improvement in its performance.

It is the duty of all employees and any other person working within Inaccess to continually add value and ensure provision of high quality services to our customers whilst carrying out their duties.

  
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Christos Georgopoulos  
Chief Executive Officer

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